



Service Node monitors audiovisual devices and performs system functionality checks to alert AV/IT support teams of issues in close to real time.

On-premises features plus support for popular notification and ticketing services allows Service Node to integrate any AV system into your support workflow.



Dashboard

Access Service Node's dashboard with any web browser to easily view the status, documentation and functions of your systems.

Automation Workflows

Control devices automatically with event triggers and serve secure web pages for browser-based end-user control.

Over The Air Updates

The latest software and firmware are installed directly over the internet via a secure VPN, which can be disabled to preserve bandwidth.

Notifications

Send automated reports over your internal mail server or get notifications through Slack and support ticket integrations.

Event Logs

Ever wonder what really happened when you weren't looking? Service Node's easy-to-understand event timeline shows what happened and when, making troubleshooting a breeze.

Files Storage

Store documentation on Service Node and assign it to a room for quick access.

SN-64

Service Node



Connectors

- 1 Ethernet (RJ45)
- 1 HDMI
- 2 USB

Indicators

- 1 Identify Device LED

Mounting Options

- DIN-Rail
- VESA

Memory

- 1 GB SDRAM
- 64GB On-board eMMC Storage

Dimensions

- Length: 117.9 mm
- Width: 98.4 mm
- Height: 42.6 mm

Operating Temperature

- -20°C to +70°C

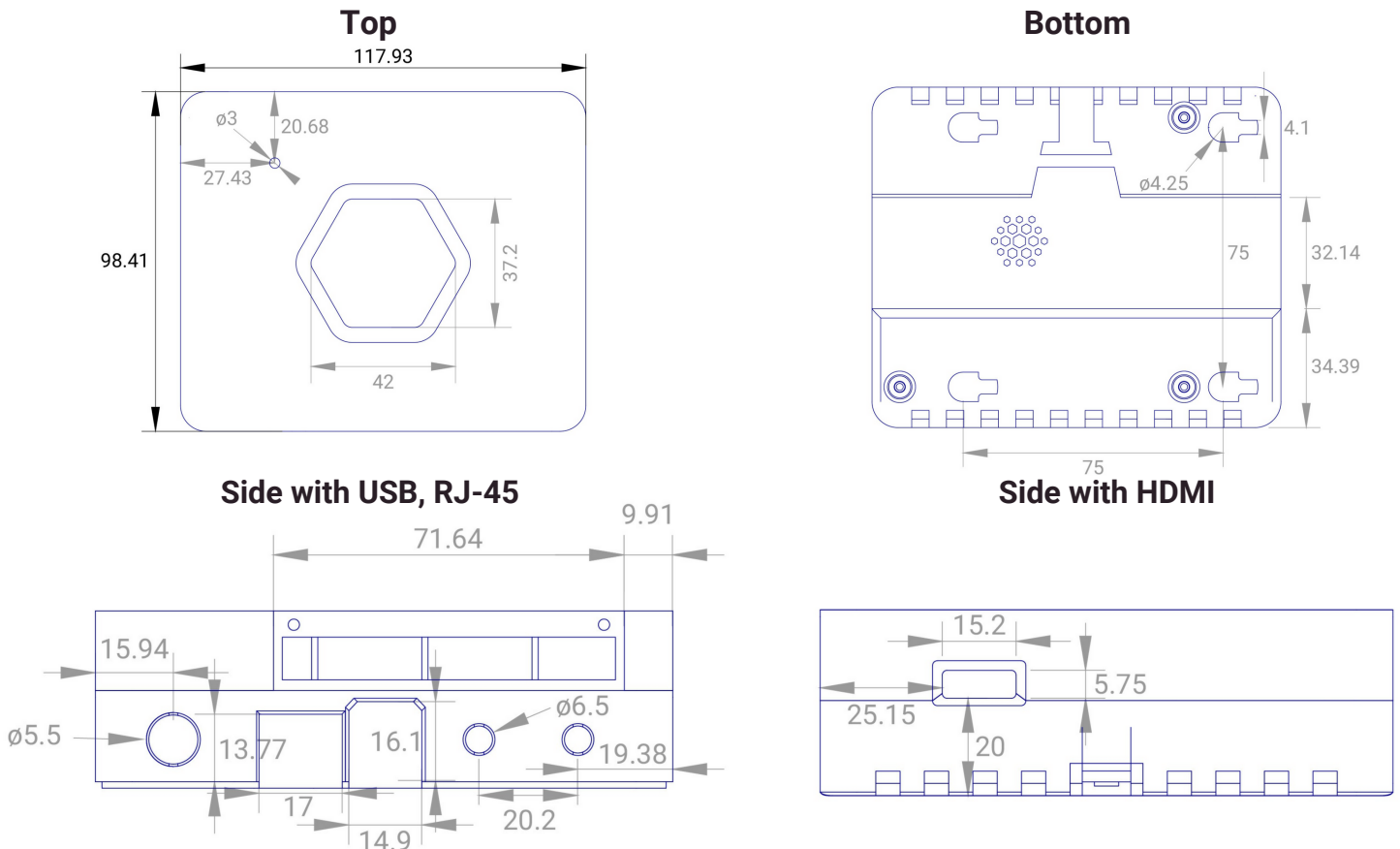
Included Accessories

- 12V 1.5A International PSU
- Micro USB to USB cable

Software Development Kit

- Freely programmable with the node.js javascript framework

Mechanical Dimensions All units are in mm.



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